

WARRANTY CLAIM FORM



BASIC / STOVE INFORMATION

Today's Date _____ Model _____ S/N _____

Purchase Date _____ Install Date _____

DISTRIBUTOR / DEALER INFORMATION

Name _____

Address _____ City _____ State _____ Zip _____

Phone Number _____ Fax Number _____ Email _____

CUSTOMER INFORMATION

Name _____

Address _____ City _____ State _____ Zip _____

Phone Number _____ Fax Number _____ Email _____

Claim conditions apply and cannot exceed warranty statement and procedure policy!

Please send this form, bill of sale, and pictures back to service@green-techmfg.com.

Claim cannot be processed without pictures and/or video of leak. Pictures cannot be blurry. Take close-ups and farther away so we can tell where leak is happening. Warranty work completed without prior authorization may be denied.

Process from start to finish: When reviewing all information sent in by customer, we make sure the stove is registered in original owner name and verify that the mandatory chemical was added to the system and yearly test results were sent in and came back satisfactory. Once approved, you find a local welder to give an estimate to repair the stove, which we approve and tell you the percentage covered. This warranty is prorated so it will be covered by a percentage. After you pay the bill you submit a copy to us and a check is submitted back to you. Complete process usually takes 30 days. Under some circumstances we may require furnace to be shipped back to our facility.

CLAIM INFORMATION

Description of Claim (notate answer below)

Have you turned in a warranty claim before? ☐ Yes ☐ No

If yes, is the leak in the same place? ☐ Yes ☐ No

Mail to
PO Box 1237

Ship to
2716 Crescent Drive

Additional Notes or Comments *(notate answer below)*

Repair Required *(notate answer below)*



**PLEASE ATTACH
PHOTOS OF AREA
NEEDING REPAIR**